

Key Performance Indicator 2015-16 Scrutiny Panel responsibility

KPI	Description	Scrutiny Panel
GOV001	Website quality	Governance Scrutiny Panel
GOV002	(now NEI011)	
GOV003	(now NEI012)	
GOV004	Major planning applications	Governance Scrutiny Panel
GOV005	Minor planning applications	Governance Scrutiny Panel
GOV006	Other planning applications	Governance Scrutiny Panel
GOV007	Planning appeals	Governance Scrutiny Panel
GOV008	Planning appeals (Members)	Governance Scrutiny Panel
RES001	Sickness absence	Resources Scrutiny Panel
RES002	Invoices paid	Resources Scrutiny Panel
RES003	Council Tax collection	Resources Scrutiny Panel
RES004	NNDR collection	Resources Scrutiny Panel
RES005	New benefit claims	Resources Scrutiny Panel
RES006	Changes of circumstance	Resources Scrutiny Panel
COM001	Percentage of rent paid	Housing Scrutiny Panel
COM002	Re-letting of Council properties	Housing Scrutiny Panel
COM003	Tenant satisfaction	Housing Scrutiny Panel
COM004	Temporary accommodation	Housing Scrutiny Panel
COM005	Homes in decent condition	Housing Scrutiny Panel
COM006	Modern Homes Standard	Housing Scrutiny Panel
COM007	Emergency repairs	Housing Scrutiny Panel
COM008	Responsive repairs	Housing Scrutiny Panel
COM009	Repairs appointments	Housing Scrutiny Panel
COM010	Call response (Careline)	Housing Scrutiny Panel
NEI001	Non-recycled waste (kg)	Neighbourhood and Communities Scrutiny Panel
NEI002	Non-recycled waste (%)	Neighbourhood and Communities Scrutiny Panel
NEI003	Litter	Neighbourhood and Communities Scrutiny Panel
NEI004	Detritus	Neighbourhood and Communities Scrutiny Panel
NEI005	Neighbourhood complaints	Neighbourhood and Communities Scrutiny Panel
NEI006	Fly-tipping (Investigations)	Neighbourhood and Communities Scrutiny Panel
NEI007	Fly-tipping (Contract)	Neighbourhood and Communities Scrutiny Panel
NEI008	Fly-tipping (Non-contract)	Neighbourhood and Communities Scrutiny Panel
NEI009	Noise complaints	Neighbourhood and Communities Scrutiny Panel
NEI010	Increase in homes	Neighbourhood and Communities Scrutiny Panel
NEI011	Commercial premises (Rent)	Neighbourhood and Communities Scrutiny Panel
NEI012	Commercial premises (Occupancy)	Neighbourhood and Communities Scrutiny Panel